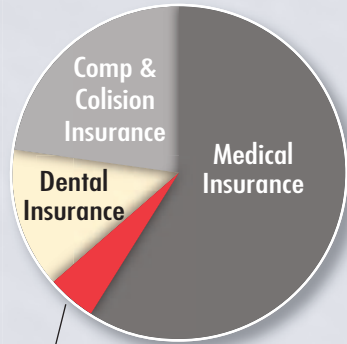


## You deserve "Peace of Mind"

STATISTICS SHOW THAT...

- The average consumer drives their car longer and further than ever before
- The Vehicle is still the second largest investment in most households
- You are more likely to use your Service Contract than other forms of Protection

HOW MUCH WILL YOU SPEND ON THE FOLLOWING TYPES OF PROTECTION OVER THE NEXT FIVE YEARS?

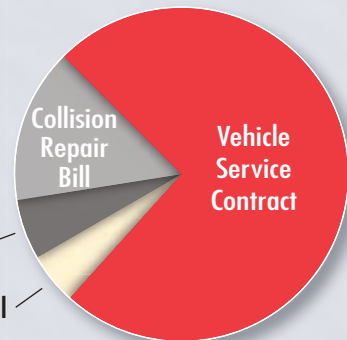


Vehicle Service Contract

COMPREHENSIVE WARRANTY COVERAGE...

- Will keep your car operating properly for years to come
- Will protect your investment
- Is backed by sound Insurance
- Will provide you "Peace of mind" to know you are covered

OVER A FIVE YEAR PERIOD, THE AVERAGE PERSON USES HIS/HER AUTOMOBILE PROTECTION COVERAGE MORE THAN ANY OTHER



## Features and Benefits

Protecting your automotive investment is a choice not to be made lightly. Today's vehicles are mechanically complex and there is always a chance of a mechanical breakdown occurring. American Auto Shield Vehicle Service Contracts provide you with unparalleled quality and protection, freeing you from breakdown hassles.

American Auto Shield offers you the ability to extend warranty coverage on your vehicle. You select the coverage that is best suited for your driving habits and intended length of ownership. American Auto Shield provides you with quality products at a price you can afford.

Along with our comprehensive coverage, we provide you with numerous benefits such as:

**Fully Insured** – All American Auto Shield Extended Service Contracts are fully insured and backed for your protection.

**Quality Administration Services** – An administrator who is respected as one of the warranty industry's most experienced and reliable claims adjusters efficiently administers all claims.

**Toll Free Assistance** – Help is just a free phone call away. Trained American Auto Shield personnel and adjusters are standing by to solve any problem quickly and get you on your way.

**Easy to Use** – When your vehicle needs to be taken in for repair, simply take your vehicle to a Licensed Repair Facility and the administrator pays your claim directly to the repair facility via credit card. You simply pay your deductible (if any). American Auto Shield covers parts and labor on covered repairs.

**Nationwide Protection** – American Auto Shield coverage is effective wherever you drive. Even if you are away from your home area, arrangements can be made to have your vehicle repaired by any authorized facility in the U.S. or Canada.

**Maximum Benefits** – There are no limitations on the number of claims. All plans provide you with towing and car rental reimbursement benefits.

**Cancellations** – You can cancel the Parts and Labor agreement within the first 30 days and be refunded the full purchase price.

**Transferable Protection** – A American Auto Shield Extended Service Contract can make your vehicle more valuable and easier to sell. Remaining Plan coverage may be transferred to the subsequent purchaser of the vehicle at the time of sale for a modest fee.

**Affordable and Convenient** – American Auto Shield protection costs less per year than a single relatively inexpensive breakdown. In addition, this economical protection can be included in your monthly car payment and may be the protection you need most.

## CORPORATE INFORMATION



Corporate Headquarters:

5695 Yukon Street

Arvada, CO 80002

800.531.1925

303.420.7543 Fax

[www.americanautoshield.com](http://www.americanautoshield.com)

Marketed By:

This brochure is intended to provide only an outline of the types of coverage, benefits, and limitations of the Service Contract program described, and should not be relied upon when purchasing a specific Service Contract. Please refer to the American Auto Shield Contract for exact coverage, exclusions and limitations. All transactions related to the Service Contract program are governed solely by the provisions of the purchased Service Contract.

# VEHICLE PROTECTION PROGRAM

LIMITED POWERTRAIN

DELUXE

PLATINUM

DIAMOND

DIAMOND PLUS





## POWERTRAIN PROGRAM

(This Contract covers ONLY the components/parts listed below): **ENGINE:** (a) Engine head(s); engine block; cylinder barrels; timing cover; valve cover(s); oil pan; dipstick and tube, ONLY if damaged by the failure of a lubricated internal part. (b) The following lubricated internal parts: pistons, pins and rings, connecting rods and bearings; crankshaft and main bearings; camshaft, followers and cam bearings; push rods, valves, springs, replaceable guides, seats and lifters; rocker arms, shafts and bushings; timing gear, chain, tensioners and retainers; eccentric shaft; oil pump. (c) Also covered are the following: timing belt; serpentine belt; water pump; intake and exhaust manifolds; engine mounts and cushions; engine torque strut; harmonic balancer; flywheel (flexplate) and flywheel ring gear; mechanical fuel pump; dipstick and tube, all pulleys. (d) All lubricated internal parts of the vehicle manufacturer installed turbo-charger or supercharger. The housing is covered ONLY if damaged by the failure of a lubricated internal part. **TRANSMISSION:** (a) Transmission case, transfer case and torque converter case, ONLY if damaged by the failure of a lubricated internal part. (b) All lubricated internal parts contained within the cases. (c) Computer modules and solenoids; filler tube and dipstick; vacuum modulator; internal linkage. Drive Axle. (a) Differential housing, transaxle housing and final drive housing, ONLY if damaged by the failure of a lubricated internal part. (b) All lubricated internal parts contained within the housings. (c) Axle shafts; constant velocity joints (CV); universal joints; drive shafts; locking hubs; locking rings supports; retainer and bearings.

## DELUXE PROGRAM

**ENGINE (Gas or Diesel):** (a) Engine head(s); engine block; cylinder barrels; timing cover; valve cover(s); oil pan, are covered ONLY if damaged by the failure of a lubricated internal part. (b) The following lubricated internal parts: pistons, pins & rings, connecting rods & bearings; crankshaft & main bearings; camshaft, followers & cam bearings; push rods, valves, springs, replaceable guides, replaceable seats & lifters; rocker arms, shafts & bushings; timing gear, guides, chain, tensioners & retainers; eccentric shaft; oil pump. (c) Also covered are the following: timing belt; water pump; intake & exhaust manifolds; engine mounts & cushions; engine torque strut; harmonic balancer; rear main seal housing; flywheel (flexplate) & flywheel ring gear; all pulleys. (d) All lubricated internal parts of the vehicle manufacturer installed turbo-charger or supercharger. The housing is covered ONLY if damaged by the failure of a lubricated internal part. **TRANSMISSION/TRANSFER UNIT (Automatic or Standard):** (a) Transmission case, transfer case & torque converter case, are covered ONLY if damaged by the failure of a lubricated internal part. (b) All lubricated internal parts contained within the cases. (c) Computer modules & solenoids; transmission mounts and internal linkage. **DRIVE**

**AXLE:** (a) Differential housing, transaxle housing & final drive housing, are covered ONLY if damaged by the failure of a lubricated internal part. (b) All lubricated internal parts contained within the housings. (c) Axle shafts; constant velocity joints (CV); universal joints; flexible joints; drive shafts; locking hubs; locking rings; supports, retainer & bearings. **ELECTRICAL:** Alternator; combination turn signal switch; control modules; cruise control transducer, engagement switch & servo; distributor; gauges; horns; starter motor; front and rear wiper motors, electric seat motors, electric window motors, power antenna motors, power door lock actuator; washer pumps; relays; starter and starter solenoid manually operated switches; voltage regulator; window regulators; wiring harnesses for listed covered components. **STEERING:** (a) Gear housing is covered ONLY if damaged by the failure of a lubricated internal part. (b) All lubricated internal parts including: rack & pinion; power steering pump. (c) Main & intermediate shafts; couplings; Pitman arm; idler arm; tie rod ends, drag/ center link. **AIR CONDITIONING:** Compressor; condenser; clutch pulley & clutch coils; evaporator core; accumulator; receiver/dryer; orifice; expansion valve; serpentine belt tensioner; temperature control unit; blower motor; air door actuators/motors. If the air conditioning system is unable to be repaired due to the shortage, unavailability, or restriction of CFCs by Federal Mandate (i.e. Freon, R-12) then the Administrator does not have any further obligation for repair of the air conditioning system under this Contract. The Administrator has no obligation to install a retrofit kit on Your vehicle that would allow use of any alternative to CFCs. **SUSPENSION:** Upper & lower control radius, thrust and trailing arms, shafts & bushings; upper & lower ball joints; steering knuckles; stabilizer shaft, linkage & bushings; track bar and bushings; kingpin & bushings; spindle & spindle supports; torsion bars, coil & leaf springs; wheel bearings. **BRAKES:** Master cylinder; power assist booster; vacuum assist booster pump; wheel cylinders; combination (proportioning) valves; disc calipers; self-adjusters; actuators. **ELECTRONIC HIGH-TECH:** Pneumatic suspension level control compressor, sensors & limiter valve; electronic coil packs; speed sensors; crankshaft position sensor, camshaft position sensor; instrument cluster; knock sensors; vehicle manufacturer installed anti-theft device; Anti-locking Brake ("ABS") pump, pressure control module and pressure control valve. **SEALS, SEALING BOOTS & GASKETS:** For the components/parts listed above (Section B.1 thru Section B.9) if the starting true and accurate Vehicle starting odometer mileage is less than 60,000 miles. If the starting true and accurate Vehicle starting odometer mileage is between 60,000 and 100,000 miles then Seals, Sealing Boots, and Gaskets for the components listed are only covered if the Declarations Page indicates that the optional Deluxe Seals and Gaskets surcharge has been purchased. If the true and accurate Vehicle starting odometer mileage is greater than 100,000 miles, then Seals, Sealing Boots, and Gaskets are not covered.

## PLATINUM PROGRAM

(In addition to the coverages listed in the "Powertrain" and "Deluxe" Coverages "Platinum" Coverage includes the following): **COOLING:** Radiator; fan & fan clutch. **FUEL DELIVERY:** Fuel injectors; fuel pumps; fuel tank; pressure regulator. **SEALS, SEALING BOOTS & GASKETS:** Leaking seals and gaskets are covered on a Stand-alone basis for the parts listed. **AUDIO CENTER:** Vehicle manufacturer installed radios, magnetic tape players/recorders, compact disc players, and graphic equalizers. Coverage does not include remote compact disc players/changers, regardless of location.

## DIAMOND PROGRAM

The parts listed below are not covered. Therefore any part not listed is covered for Mechanical Breakdown or Failure under this Coverage unless otherwise excluded per the terms of this CONTRACT: Paint; carpeting; upholstery; fabric; vehicle frame; the following parts of the manual/ hydraulic clutch assembly: friction disc, pressure plate, throw-out bearing, pilot bearing; rubber hoses and combination rubber/metal lines; moldings; PCV Valve; distributor cap/rotor; wheels and wheel covers; air bag/supplemental restraint systems, seat belts and retractors; clock spring; battery and cables; nuts, bolts, and fasteners; rubber body parts; Vehicle body panels and components; trim; weather stripping; ducting and tubing; lenses, light bulbs, headlight and/ or taillight assemblies; exhaust system; keyless entry pad and transmitters; brake pads, drums, rotor, and shoes; canvas; fiberglass, vinyl or fabric tops; convertible top and sunroof mechanisms; remote compact disc changers; buttons; handles; door hinges; glass and glass assemblies; audio components not installed by the factory, GPS components and any other parts combined with GPS component(s); computer controlled adjustable height/ride dampening systems; CB radios; bright metal; sheet metal; bumpers; ornamental moldings; welds; winch; emissions systems; spark plugs and wires; glow plugs; wheel balancing; hoses; belts; wiper blades; restraint belts; struts; bearings, mounts, and housing; shock absorbers; LED lighting and sealed beams; interior and exterior trim items; carburetor; throttle body assembly; body seals and gaskets; plastic and framing. Tires are excluded unless the damaged unit is an original vehicle manufacturer equipped tire, or replacement tire of the same size and type, with no less than 5/32" tread depth that is properly installed on your vehicle. Reimbursement is based on the price of original tires purchased with your vehicle and is limited to \$25.00 per tire to repair and \$200.00 per tire replacement with a maximum Contract benefit of \$500.00 (as permitted by law in Your state). Covered damage is defined as any road hazard caused damage necessitating replacement of the tire.

## OPTIONAL COVERAGES

**LUXURY ELECTRONICS PACKAGE (LEP):** The following specifically named Vehicle Manufacturer/ Factory installed

parts are covered: GPS/Navigation Components; Liquid Crystal Display (LCD) Screens; DVD Players; Rearview Back-up Camera and sensors; Voice Activation Systems. Coverage is limited to one (1) replacement per component. **The above LEP Coverage is limited** only to Failure of the "base unit" and does not cover any remote controls, hand-held controls, wiring, game cartridges, headphones, DVD's, MP3 Players, programming, or any other non-listed parts for the covered LEP items above. **EMISSIONS PACKAGE:** If You selected and paid an additional charge for the Emissions coverage as shown on Your contract declaration page, the following components of Your vehicle will be covered under this Contract: Air Fuel Ratio Sensor/Oxygen Sensor, Air Pump, Barometric Pressure Sensor, Canister Purge Solenoid, EVAP Purge Canister, EVAP Leak detection Pump and Valve, EVAP vent valve, Deceleration Valve, EGR valve, EGR solenoid, EGR check valve, DPFE sensor, EGR controller, EGR diverter valve, EGR relay, Purge Valve, EGR position sensor, EGR lines, EGR/EFE Thermal Vacuum Switch, EGR/EFE Valve, Engine Oil Fill Cap, Fuel Fill Cap, Fuel Fill Neck Restrictor, Fuel Tank Pressure Sensor, Fuel Tank Vent Valve, Fuel Temperature Sensor, Idle Air Control Valve, Intake Air Resonator, Intake Air Temperature Sensor, MAP Sensor, Mass Air Flow Sensor, PCV Sensor, Air injection control valve, Air injection check valve, Air injection Pump, Air injection Relay, Coverage for components listed in this coverage supersedes those excluded in the exclusions section of this Contract.

## ADDITIONAL BENEFITS

**CAR RENTAL REIMBURSEMENT:** If Your Vehicle becomes inoperable and has to remain overnight for repair at the Authorized Repair Facility, the Administrator agrees, in the event that the Mechanical Breakdown or Failure has been authorized by the Administrator, to reimburse You for rental car transportation from a licensed vehicle rental company (except where prohibited by law). Such expense shall be limited to forty dollars (\$40) per calendar day not to exceed one hundred sixty dollars (\$160) per occurrence regardless of repair delays and/or delays associated with the shipment of parts needed for covered repairs. We reserve the right to select the rental car company that you use. Your car rental benefit is based upon the number of labor hours required to repair Your Vehicle as listed in a nationally recognized labor time guide selected by the Administrator. Each eight (8) hour period of flat labor counts as one day. Rental car benefits require prior approval by the Administrator.

**TOWING ASSISTANCE:** When towing is necessary as a result of an authorized Mechanical Breakdown or Failure of a Covered Part and the Vehicle is towed to the nearest authorized service facility, You will be reimbursed up to \$50.00.